

OVERVIEW & SCRUTINY BOARD

17 OCTOBER 2006

SOCIAL CARE AND ADULT SERVICES SCRUTINY PANEL

PROGRESS REPORT

PURPOSE OF THE REPORT

1. To provide members of the Overview and Scrutiny Board with an update on the progress of the Social Care and Adult Services Scrutiny Panel.

PROGRESS OF THE PANEL

2. The panel's review of Dignity in Care is continuing. Since the last update to the Board the panel met, on 3 October, to receive further evidence from the Social Care department on the Personal Social Services survey 2005/06 that had been completed by elderly home care users. This information highlighted service users' feedback on issues such as satisfaction with current services, personal safety, complaints, and general treatment. The panel felt that further work should be undertaken to seek more qualitative information and officers were requested to come back to the panel with further information.
3. Also at that meeting, panel members had the opportunity to discuss dignity in care with a number of representatives from the council's preferred Domiciliary Care providers. The discussion initiated a useful debate regarding the need to ensure that the views of the most vulnerable service users were sought.
4. Several panel members are also undertaking visits to a number of care homes in the town. The visits give members the opportunity to talk to the care home manager, staff and residents and to view the facilities. Members are going to report their findings to the next panel meeting.

RECOMMENDATION

5. That the Overview and Scrutiny Board notes the content of the report.

COUNCILLOR CHARLES ROONEY
CHAIR OF THE SOCIAL CARE AND ADULT SERVICES SCRUTINY PANEL

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